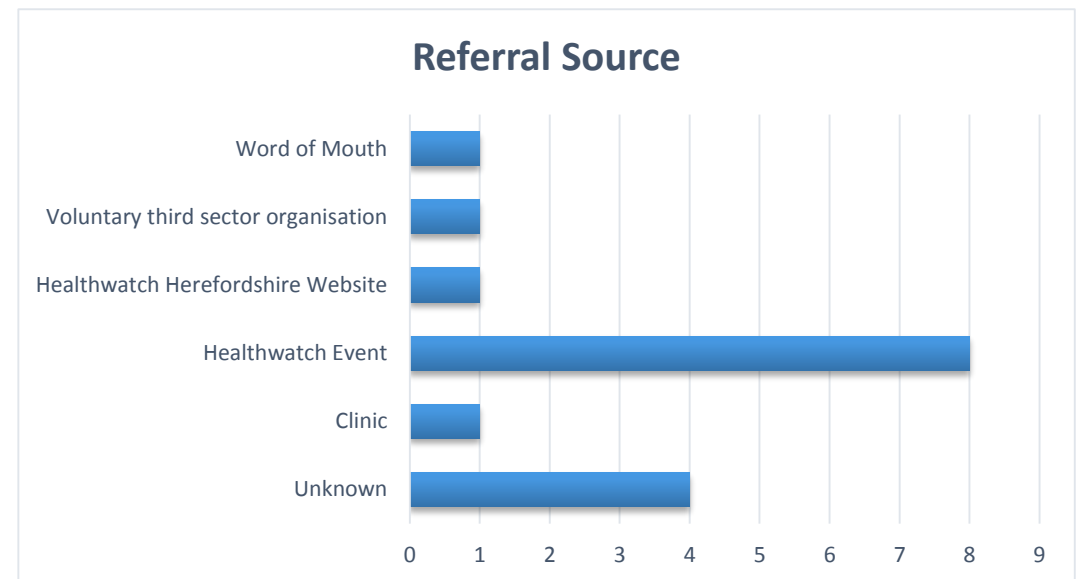
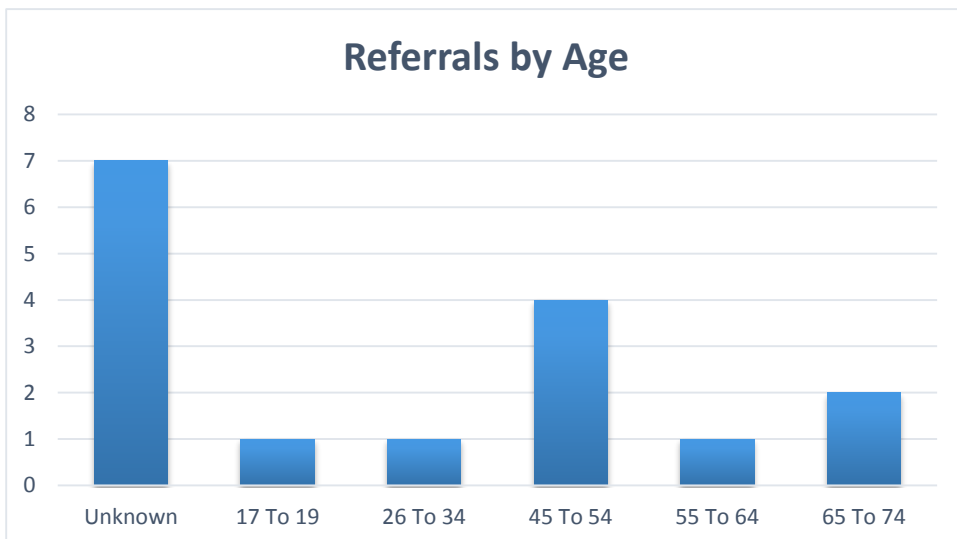
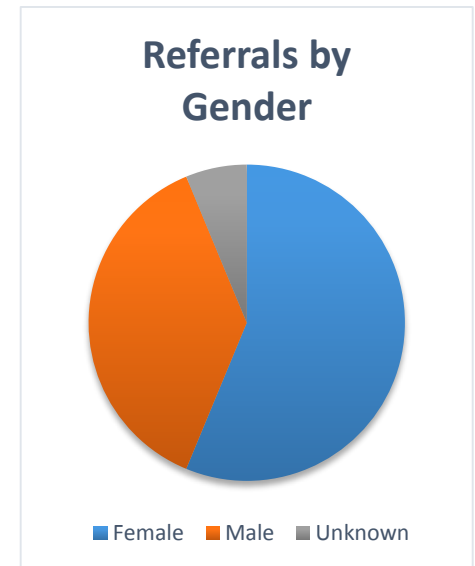
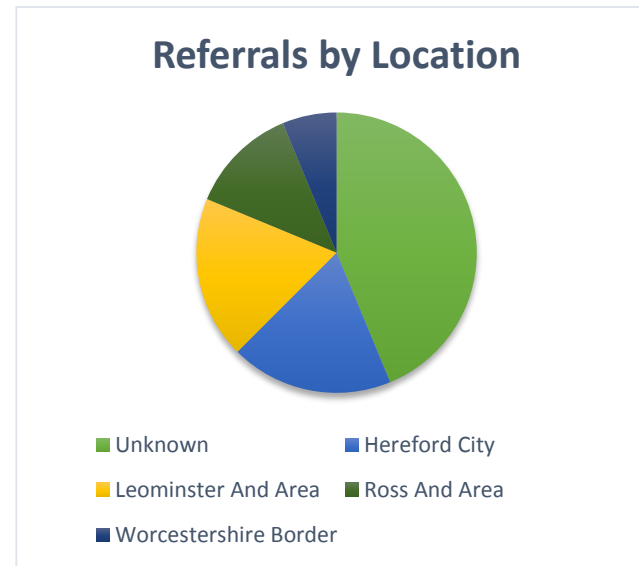
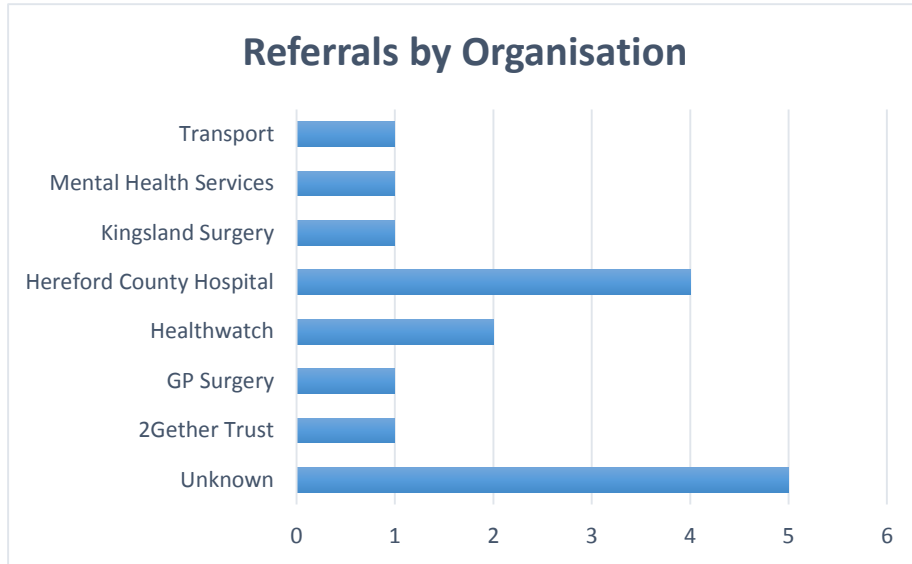


**Enquiries 25-Nov-2014 – 22-Dec-2014**

**Number of referrals 16**



	Summary of Issue
Healthwatch	Request For Information From Healthwatch
Mental Health	Wishes To Discuss MH Services With HWH
Mental Health	SU Poor Complaint Handling And Concerned About Lack Of Support As A Result Of a 2G Complaint
Mental Health	Out Of County Patient Needed Urgent MH Help
Healthcare	Required Information About HCCG.
Primary Care	Kingsland Surgery Access And GP Excellent And Helpful
Primary Care	Issues Accessing Extended Hours GP's From Kington Due To Lack Of Public Transport.
Primary Care	Concern Prostate Blood Tests Do Not Account For Drugs And Record A False Normal Result
Adult Social Care	Assistance with advocacy and Housing required for Adult with LD.
Adult Social Care	Parent Carer In Worcestershire Struggling To Navigate System Lacking In Integration. LD, MH Eating Disorder.
Hospital	Poor Discharge Experience From Hospital. Long Wait No Communication.
Hospital	Raise Awareness Of Lack Of Proper Input And Support Associated With Husband's Death
Hospital	Adult With ASD LD Told Not To Come Back To ENT If He Puts Things In His Ears Unless They Become Infected.
Hospital	Poor Experience From Admission To Discharge In Hospital In Dementia Care.
Hospital	Parent Carer Of Adult With LD Poor Treatment In Hospital, Lack Of D&R Considering SEN's

